

*Ministry of Industry
& Minerals*

*State Company for
Information Systems
Profile*

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State Company for Information systems:

It is considered as one of the pioneered companies Specialized in Software Development and information technology Established in 1983 as a specialized computer center , and as it's work , activities , expanded and it's Clients grew in large scale , it was declared as a (State company for information Systems) in 2001.

The company continued in Developing its financial ,and staff capabilities to create up to date software Development and IT base in the country in the following fields :-

- Developing up to date applications (general and customized) according to Client's requirements, and giving complete technical support.
- Execute integrated projects related to knowledge and new technology transfer from feasible study, prepare proposals, equipments, applications, installation, operation and after sale services.
- Training Services Covering IT fields and related Scientific fields through annual training program , in addition to arrange specialized training halls in the company which is designed and equipped with all training services that assures the success of the training activities .
- The company depends in accomplishing their tasks to its strong back ground , which is it's manpower represented by (175) employee high experienced technical staff in different fields to cover its activities in addition to big hardware capabilities .
- Executing Network Projects includes design, hardware and software preparation and technical maintenance and supports.
- Give consultation to our clients for all IT related hardware, which include preparing specification, supply, and after sale services and support through maintenance contracts (Periodic maintenance or on request).
- Give consultation in IT fields and office automation (Trans for work flow from manual to automate) through feasible studies, researches, and seminars.
- Installing internet reception systems according to client needs.
- Design website and hosting on the internet.
- Design and print ID cards for different uses and clients.
- Number of applications license for client's equal to (348) license for the first quarter of 2008



Due to its significant role in the Iraqi technology market (public and private sector) Our company has the ambition and heading towards gaining global companies partnerships , such as (**Microsoft, Oracle ...**) in the near future.

The company consists of the following main departments:

Software Development Department:

This department has a number of high experienced specialized staff (63) employees in the following fields:

- 1- System analysis.
- 2- Programming.
- 3- Technical support.
- 4- Data entry.
- 5- User interface Design for programs and applications.
- 6- Printing Designs (Posters & Brochures).
- 7- Website Design and Hosting on the internet.
- 8- Design and print of all kinds of ID cards for different purposes using state-of-the art Applications (Power Point, flash, Adopt photo shop,...etc).
- 9-Design, install and operate employees' daily attendance control systems.

Training Department:

By utilizing our staffs' experience in different fields of IT (software Development, Application Operation, Networking, Maintenance, internet,...etc). This department arrange annual syllabus (indoor\ and on site) for all our ministry companies manpower to give them expertise in office automation and IT fields.

Also this department responsible for:

- Keep in touch with global development in all IT fields.
- Giving on site training for other ministries staff.
- Strengthen technical cooperation with different Universities and institutes, to arrange students' group's summer training courses.
- Arrange conference, seminars and lecture in IT fields and prepare all administrative requirements, links....etc. activities.

Technical services Department:

With the high experience of engineers and technicians this department covers the following activities:

- 1- Design, install and maintain PC's networks which includes (server, PC terminals\ or workstation) using up-to-date technology. Many sites have been networked by our staff (wired and wireless networks).
- 2- Install and maintain operation of internet connection systems.
- 3- Maintenance of all types of PC's and their peripherals PC components, printers ...etc.
- 4- Technical consultancies services for all IT fields.

Also, this department develops its staff technical capabilities through sharing them in high level training courses inside and outside Iraq (for example: getting Cisco license in networking, Cambridge in IT).

Research and Development Department:

Prepare studies and researches specialized in IT, and giving technical consultancy in developing systems, and programming staff.

Projects under\this department responsibility:

- 1- Research project on automated information systems and link it with document Archiving (Archives and workflow) system.
- 2- Research project for developing a central database for all general applications in huge companies.
- 3- Improve the existing website of the company on the internet.
- 4- Marking all researches and studies reports and IT news available for all the staff and through our website.

Commercial department:

It has the following activities:

- 1- Prepare and follow up signing , execution ,and payment according to accepted conditions between the company and its clients covering the following areas :

- ✓ Applications' annual license contracts.
 - ✓ Website design and hosting on the internet.
 - ✓ PC's and peripherals and other IT equipment supply orders for different clients.
- 2- Supply all company departments with their requirements (such as equipments, media, stationery and other consumables).
- 3- Arrange and manage the company's main store with full stock control system.

Marketing Department:

- ✓ Contribute in marketing of the company products (Applications, Services).
- ✓ Marketing department tends to use advertising, distribution and selling. It is also concerned with anticipating the customers' future needs and wants, which are often discovered through market research.
- ✓ Marketing team tries their best to direct the company successfully in selling its products and services that our customers not only desire, but are willing to buy. They aim to be able to create a "proposition" or set of benefits for the end customer that delivers value through products or services.
- ✓ By Following the Strategic marketing we attempt to determine how our company competes against its competitors in a market place. In particular, we aim at generating a competitive advantage relative to our competitors.
- ✓ Besides using the Operational marketing through executing marketing functions to attract and keep customers and to maximize the value derived for them, as well as to satisfy the customer with prompt services and meeting the customer expectations.

Planning and follow up Department:

- ✓ Helps the company in both the company process of creating and maintaining our plans; and figuring out the activities required to create a desired future. This process is essential to the creation and refinement of a plan, or integration of it with other plans, that is, it combines forecasting of developments with the preparation of scenarios of how to react to them.
- ✓ The team is responsible to put the formal procedures used in such an endeavor, such as the creation of documents, diagrams, or meetings to discuss the important issues to be addressed, the objectives to be met, and the strategy to be followed.

- ✓ We believe that It is very important to prepare a plan keeping in view the necessities of our company. A plan is important aspect of business. It serves following three critical functions: Helps management to clarify, focus and research their businesses or project's development and prospects. Provides a considered and logical framework within which a business can develop and pursue business strategies over the next three to five years. Offers a benchmark against which actual performance can be measured and reviewed. A plan can play a vital role in helping to avoid mistakes or recognize hidden opportunities.
- ✓ We think that preparing a satisfactory plan of the company is essential. The planning process enables management to understand more clearly what they want to achieve, and how and when they can do it. Planning is looking ahead.
- ✓ Planning department helps in forecasting the future, makes the future visible to some extent, it bridges between where we are and where we want to go.

